



AVRO News

Association of Vehicle Recovery Operators

Issue 44

May 2017

Inside this issue:

Sign up to take part in the earned recognition pilot	2
Heavy recovery demonstration/open day	4
RIES	5
Statement regarding Derek Firminger	5
Safety issue	6
Cars get stuck in wet concrete at petrol station	6
Prices from Fuelmate	7
Right to work	7
HE "plans smart trunk road" near Stoke	8
Training—ONLY 2 SPACES AVAILABLE	8
AVRO's new member service... Licence Check!	9
Vehicle safety recalls	10
AVRO promotes from within	11
Stay safe online	11
Counter terrorism seminar	12



But not too close...

Win two tickets to Convoy in the Park, Donnington Park, 22/23 July 2017, inclusive of trackside hospitality and overnight accommodation.

Simply drop us an email with your details** to be entered into the **FREE PRIZE DRAW***



Preferred Insurance Provider for AVRO Members

Sponsors of BTRC Championship 2017

* Terms & Conditions Apply

1) **To enter the FREE PRIZE DRAW you must e-mail your business name, contact name, phone number and insurance renewal date to transport@towergate.co.uk with "Donnington Draw" in the subject line by 30/6/2017. Incomplete details and those received after 30/6/2017 will not be eligible for the draw.

2) The FREE PRIZE DRAW is only open to registered members of AVRO, who are UK residents aged 18 and over.

3) Only one entry per AVRO member is permitted

4) The winner drawn will be contacted by a Towergate representative and notified no later than one week from the end of the closing date of 30/6/2017 .

5) Tickets are for use on both race days. They are not transferrable and no cash alternative is available.

6) Accommodation is for a maximum of two people and is for the evening of 22 July 2017.

7) The judge's decision is final and that no correspondence will be entered into

8) No purchase necessary.

Sign up to take part in the earned recognition pilot

In February the DVSA told us that they'd be running the earned recognition pilot in the spring and that they would share more information about the pilot and how you can apply closer to the launch.



How do I know if I'm suitable for the pilot?

They are looking for operators who can demonstrate high standards of compliance. They'll need a variety of different lorry, bus and coach operators to take part in the trial and these will need to range from large multi-vehicle companies to the one vehicle operator.

You must also have:

- Held an operator's licence for at least 2 years
- Had no regulatory action by a Traffic Commissioner for at least 2 years, other than warnings
- An electronic management system for maintenance and drivers' hours which can track your KPIs and report exceptions automatically

If you want to take part in the pilot, your IT supplier needs to make sure that they've registered their systems with DVSA and can report KPIs. If they haven't, you'll need to ask them to email remote.compliance@vosa.gsi.gov.uk for details of the system specification, or you won't be able to

take part in the pilot.

If you control multiple operator licences, you'll only be considered on the business as a whole, not on individual licences.

Audit standards

To take part in the pilot you'll also need to meet the DVSA's audit standards.

To get a copy of those and other relevant documents, you'll need to email them at distribution@vosa.gsi.gov.uk.

You'll then be sent:

- HGV and PSV audit standards
- The guidance document for the pilot
- The terms and conditions
- A self-assessment form

Once you've submitted the self-assessment form, and they've confirmed your eligibility, you'll be sent an application to take part in the pilot.

What next?

They will then cross check your application against enforcement history, information held by the Office of the Traffic Commissioner, and compliance with the KPIs.

If your application is successful, you'll need to arrange and pay for an audit. They will send you a list of suitable audit providers. They'll look at the processes involved in your transport management systems and how you manage them.

When the audit is complete, they'll receive a copy of the report from the audit provider and they'll share the results with you.

During the pilot

During the pilot, you won't be able to publicise that



AVRO AGM SATURDAY 1st JULY

• The Jurys Inn Hinckley Island
 • Including Business seminar

 • Industry related Guest speakers
 • Gala Dinner

• Full Details and weekend package information in the next Issue

 Call us today on **01788 572850**
www.avrouk.com
sara@avrouk.com

Sign up to take part in the earned recognition pilot cont'd

you're taking part. The DVSA's roadside enforcement teams also won't be aware which operators are taking part.

So, your vehicles will still be inspected as normal as part of their roadside enforcement checks.

However, if the earned recognition concept goes live and you successfully complete the pilot, you'll automatically earn a place on the scheme. This will mean the agency will be much less likely to stop you at the roadside, saving you time and money.

Hasn't this already been piloted?

The DVSA have already reviewed elements of the earned recognition concept, including Key Performance Indicators (KPIs) IT and audit suppliers, but they've not run a live pilot yet.

Now they're piloting the concept from start to finish so that they can make sure it works before launching the full programme. They'll carry out a full review once it's complete, and will ask for feedback from anyone who's taken part.



Driver & Vehicle Standards Agency



As it's our 40th anniversary this year, we thought it would be good to make a display of old recovery photographs at the AGM.

If you have any suitable photos, please send them in to Head Office.

The deadline for AVRO's 40th anniversary celebration has been extended to

Wednesday 17th May

So you still have time to send in your booking forms

	<h2>AVRO AGM SATURDAY 1st JULY</h2>		<p>Call us today on 01788 572850</p>
	<ul style="list-style-type: none"> ◻ The Jurys Inn Hinckley Island ◻ Including Business seminar 	<ul style="list-style-type: none"> ◻ Industry related Guest speakers ◻ Gala Dinner 	<p>◻ Full Details and weekend package information in the next Issue</p>

Heavy recovery demonstration/open day

In response to the immense success of last year's heavy recovery open day at our Full Sutton premises in York, we at Dave Bland Engineering are once again opening our doors to all to come and see the Incredible NRC equipment at work.

We are holding this year's event over three days 21st, 22nd and 23rd of June. Mike Gibson of Judgepower Training Services will be hosting an NRC Heavy Recovery course, places are limited so please contact Judgepower Training on 07773 049479 for full details. June 23rd is our Demo open day and entry is free and we are pleased to once again be joined by our NRC partners, Norbert Pigeon, Maxime St Pierre and Bruce Jackson for what promises to be another exciting and informative day! Learn just what the NRC equipment is capable of and see it being pushed to its limits!

With trade stands, displays and refreshments throughout the day there will be lots to do and a chance to catch up with colleagues and friends over a Hearty Hog Roast Lunch, courtesy of Hot Trotters.

Once again, we would like to offer a massive thank you to Bollington Insurance who have again sponsored this fabulous event.

NRC TRAINING & OPEN DAY
DAVE BLAND ENGINEERING OPEN ITS DOORS

- + June 21ST & 22ND – NRC Training Course – LIMITED PLACES
- + June 23RD – Demonstration Open Day – FREE ENTRY
- + Hog Roast & Refreshments

For Training Course please contact
Mike Gibson @ Judgepower Training
on 07773 049479

To enquire about this event, contact
Sales@davebland.co.uk | 01759 372515

DAVE BLAND ENGINEERING LTD
www.davebland.co.uk
FULL SUTTON INDUSTRIAL ESTATE
STAMFORD BRIDGE | YORK | YO41 1HS

NRC

If you would like any more details or information, please do not hesitate to give us a call on 01759 372515 and we look forward to seeing you at Full Sutton Airfield in June.



Dave Bland Engineering,
Full Sutton Ind Est,
Stamford Bridge,
York, YO41 1HS
TEL 01759 372515
FAX 01759 377415
MOB 0780 3126907 (out of hours)

AVRO AGM SATURDAY 1ST JULY Call us today on **01788 572850**

- The Jurys Inn Hinckley Island
- Industry related Guest speakers
- Full Details and weekend package information in the next Issue
- Including Business seminar
- Gala Dinner

www.avrouk.com
sara@avrouk.com

Recovery Industry Engineering Standards

www.riesuk.com

Full Accreditation Services by Industry Experts

All LOLER / PUWER & PSSR inspections for all UK & ROI Vehicle Recovery Operators

Contact us for a Cost Effective Quote

Office Hours: 01945 589822 & 01788 567320

Mobiles: 07800 913040 - 07951 797012 - 07773 390498

Email: inspectionsries@aol.com

Supporting the Vehicle Recovery Industry



Statement regarding Derek Firminger

Derek Firminger will no longer be working for AVRO effective from Monday 10th April 2017.

We would like to wish Derek the best of luck in his future challenge.

Derek's duties will be assumed by Members of the AVRO National Council for the time being.

	AVRO AGM SATURDAY 1st JULY	Call us today on 01788 572850
• The Jurys Inn Hinckley Island	• Industry related Guest speakers	• Full Details and weekend package information in the next Issue
• Including Business seminar	• Gala Dinner	www.avrouk.com sara@avrouk.com

Safety issue

At a recent meeting of the Police/Kier/Highways England liaison, one of the items discussed was the 'Wire and Post' central reservation barriers now commonplace on trunk roads. The new section of the A11 between Fiveways and Thetford has this type of barrier.

The wire and post barrier is designed to deflect vehicles back into the carriageway thus preventing cross over type collisions and as such the wire is under very high tension.

Recently an HGV was pulled off the crash barrier following an RTC. A strap caught on the wire stretching and breaking the wire which catapulted out

injuring four road workers. Fortunately not seriously.

Kier have asked to make everyone aware of the potential for serious injury and state that the wires should be loosened by their trained staff.

Under no circumstances should the wires be cut by the Fire Service, until it is made safe.

Apparently Kier have liaised with the Fire Service.

This is for your information so that extra care can be taken at incidents where there is this type of barrier.

Cars get stuck in wet concrete at petrol station

Customers help drag one car out but the other remains firmly stuck.

area and was closely followed by a second driver.

The mishap took place at the BP garage on Edinburgh Road, Bathgate.

Onlooker, Steven Moncreiff said: "You should have seen the look on the driver's face.

"The manager came out and didn't look overly pleased.

"It was taped and coned off but an older guy who had just filled up managed to drive through the tape and into the cement, closely followed by another car."

Article courtesy of Garage Wire
www.garagewire.co.uk



Two cars became stuck after the first one drove through tape cordoning off a freshly concreted parking



	<h1>AVRO AGM SATURDAY 1st JULY</h1>			<p>Call us today on 01788 572850</p>
	<ul style="list-style-type: none"> • The Jurys Inn Hinckley Island • Including Business seminar 	<ul style="list-style-type: none"> • Industry related Guest speakers • Gala Dinner 	<p>Full Details and weekend package information in the next Issue</p>	<p>www.avrouk.com sara@avrouk.com</p>

Prices from Fuelmate



W/C 15th May

Esso	: 93.60 ppl Excl VAT
BP Bunker	: 93.62 ppl Excl VAT
Shell	: 94.65 ppl Excl VAT
Texaco	: 93.60 ppl Excl VAT
UK Fuels	: 92.55 ppl Excl VAT
Keyfuels	: 93.00 ppl Excl VAT

W/C 8th May

Esso	: 93.95 ppl Excl VAT
BP Bunker	: 93.96 ppl Excl VAT
Shell	: 95.09 ppl Excl VAT
Texaco	: 93.94 ppl Excl VAT
UK Fuels	: 93.62 ppl Excl VAT
Keyfuels	: 93.61 ppl Excl VAT

For further details, or to obtain a fuel card please contact:

Tracey Easton
 T: 01482 387777
 F: 01482 338591
 E: tracey.easton@fuelmate.co.uk
 W: www.fuelmate.co.uk
 Witham House, 45 Spyvee Street,
 Hull HU8 7JR



Right to work

An employer can be imprisoned for 5 years and pay an unlimited fine if found guilty of employing someone who they knew or had 'reasonable cause to believe' did not have the right to work in the UK.

This includes, for example, if an employer had any reason to believe that:

- they didn't have leave (permission) to enter or remain in the UK
- their leave had expired
- they weren't allowed to do certain types of work
- their papers were incorrect or false.

Further to this, an employer can also be penalised if found to have employed someone who did not have the right to work and cannot evidence that they have

carried out the correct "right to work" checks, or, indeed, did them accurately.

If this occurs, an employer may receive a 'referral notice' to confirm that their case is being considered and a civil penalty of up to £20,000 for each illegal worker may be payable by way of a fine.

Right to Work checks should form part of a standard recruitment process with the aim of having evidence on file for each employee to demonstrate a company's compliance should it be requested.

Article courtesy of Backhouse Jones
www.backhousejones.co.uk

BACKHOUSE
 sollicitors JONES

	<h2>AVRO AGM SATURDAY 1st JULY</h2>		<p>Call us today on 01788 572850</p>
	<p>• The Jurys Inn Hinckley Island</p> <p>• Including Business seminar</p>	<p>• Industry related Guest speakers</p> <p>• Gala Dinner</p>	<p>• Full Details and weekend package information in the next Issue</p> <p>www.avrouk.com sara@avrouk.com</p>

HE “plans smart trunk road” near Stoke

Highways England is planning to turn the busy A500 and A50 roads into the country’s first “smart” trunk roads using lessons learned from smart motorways.



The Stoke Sentinel reports that variable speed limits, electronic gantry signs and real-time traffic management could be introduced to help ease congestion along the two routes.

It would be the first time the technology has been used on trunk roads.

The report says council and business leaders in the area want to see the concept piloted in Stoke-on-Trent and Staffordshire and have been developing proposals with Highways England.

“Active traffic management via CCTV and gantry signs would allow speed limits to be changed minute-by-minute in response to congestion or accidents, ensuring traffic continues to flow,” the report says. “Road managers would also be able to close lanes and provide real-time information to motorists.”

A council spokesman told the newspaper, “We are interested in the concept of smart trunk roads to improve capacity and ease congestion on the main A-roads through the city.

“Highways England has put forward the concept as a way of rolling out the smart motorway initiative to other trunk roads. There are potential benefits around having active traffic management in place that responds to real-time needs, including variable speed limits.”

Training—ONLY 2 SPACES AVAILABLE

Core Module 1, 2 & 3 Course.

There are currently 2 spaces available for a VR 1, 2 and 3 Modular Course being held on 12th & 13th June 2017 at G M Recovery, Gorton, Manchester. This is also being run as a DCPC course if required.

The cost is £250 + VAT per person for course and certification.

If DCPC is required this will cost an additional £30 + VAT per 7 hours.

If interested, please contact Jonathan Leach on 07766 778811.

	<h1>AVRO AGM SATURDAY 1st JULY</h1>		<p>Call us today on 01788 572850</p>
	<p>◊ The Jurys Inn Hinckley Island</p> <p>◊ Including Business seminar</p>	<p>◊ Industry related Guest speakers</p> <p>◊ Gala Dinner</p>	<p>◊ Full Details and weekend package information in the next Issue</p>

AVRO's new member service ... Licence Check! Saving you time and money

AVRO now has a driving licence verification service which will **save you time**, replace the burden of collecting paper records from your drivers and also support your corporate responsibilities as an employer under Duty of Care & Health & Safety legislation.

The Service

The AVRO licence check electronic service programme uses the latest technology to allow you to check your employee's UK driving licence details, status and credentials using the DVLA record. It is a **fully secure** service which allows AVRO access to provide full driver and licence reports.

Consent

To comply with the Data Protection Act, an employee must consent to their licence details being checked. AVRO licence check obtains this permission by issuing a D796 Driver Mandate Consent Document or by obtaining e-consent from the employee or driver. Once received consent is **valid for up to 3 years** providing he/she remains within your employ or control and does not withdraw their consent, meaning that you can recheck the licence as often as required.

The Process

Once consent has been granted and the Consent Document has been submitted, the AVRO licence check service is able to access the DVLA "LIVE" database via a dedicated secure Government Gateway connection. Licence information is then made available, **in real time**, to your customer portal account.

The licence results will;

- Verify that the driver is licensed to drive
- Verify the current endorsement status and penalty points (if any)
- Confirm all category entitlements, including start and end dates
- Provide warnings and Immediate Actions in case of expiries, revoked and disqualified drivers
- And more

The cost

You are simply charged for how many licence checks you intend to make, e.g. if you have 36 drivers and wish to check them once a year, you will be charged for 36 credits (1 credit = 1 check). You may of course purchase more credits at any time if your number of drivers or checks increase. Typically clients check their drivers at least twice a year.

From £4.25 per check*

Call 01788 572850 to find out how simple and cost effective it is for compliance and peace of mind

* Price for AVRO members, price excludes VAT. Non-member price is £5.50 + VAT per check.



AVRO AGM SATURDAY 1st JULY

📍 The Jurys Inn Hinckley Island

🗣️ Industry related Guest speakers

📄 Full Details and weekend package information in the next Issue

📅 Including Business seminar

🍷 Gala Dinner

Call us today on
01788 572850

www.avrouk.com
sara@avrouk.com

Vehicle safety recalls

DVSA Reference number	Make and model	Issue
R/2017/017	Honda: Accord, Accord Tourer, Civic Hybrid, CR-V, Jazz and Legend	Airbag may fail to deploy correctly
R/2017/019	Chrysler: Dodge Journey and Grand Voyager	Airbag may malfunction
R/2017/042	Jeep: Wrangler	Airbag circuit may be compromised
R/2017/046	Fiat: 500X	Loss of drive
R/2017/056	Jeep: Cherokee and Renegade	Transaxle wiring has been incorrectly fitted
R/2017/075	Toyota: Mirai	Electric fuel cell system may stop running
R/2017/076	Suzuki: Grand Vitara	Drivery may be unable to change/select gear
R/2017/079	VW: Golf, Tiguan, Touran, Scirocco, Passat, Up!, Transporter and Crafter	Airbag/belt tensioners may not trigger in event of an accident
R/2017/081	Mercedes-Benz: ML	Front suspension arm may not be tightened correctly
R/2017/084	Mercedes-Benz: E-Class	Steering column switch module may become inoperative
R/2017/0085	Fiat: Ducato	Camshaft may fail
R/2017/092	Mercedes-Benz: Atego	Earthing lug on engine mounting bolt may break
R/2017/094	Hino: 300 Series (Euro 5)	Wiring harness may be damaged
R/2017/095	Hino: 300 Series	Fuel filter/accumulator may crack
R/2017/099	Jeep: Renegade	Side window airbags may fail to deploy
R/2017/101	Nissan: Cabstar	Incorrect body width could restrict rear visibility
R/2017/102	Porsche: 911 and 718	Incorrect detonators fitted to front passenger airbags
R/2017/106	BMW: Drivers airbag inflator fitted as replacement on 3, 5 and X5 vehicles	Drivers airbag may deploy incorrectly
R/2017/111	Vauxhall: Adam and Corsa D	Handbrake may disengage
R/2017/112	Porsche: Macan	Front passenger airbags may be deactivated
R/2017/113	Bentley: Bentayga Diesel	Steering power assistance may be lost
R/2017/114	BMW: 1-Series, X1, Z4 and 3-Series	Plug in contact cable may malfunction
R/2017/116	Mercedes-Benz Bus: Citaro	Faulty spline on universal joint of steering spindle
R/2017/117	Renault: Megane IV	Child lock may deactivate
R/2017/120	Peugeot: 208	Spoiler may detach
R/2017/122	Renault: Megane IV	Clutch may not engage fully
R/2017/124	Mercedes-Benz: GLA, ML, GLC, CLA, SLK, C-Class, E-Class, CL, CLS and S-Class	Faulty control unit may cause vehicle to perform outside specification
R/2017/128	Mercedes-Benz: Atego	Axle bracket may detach
R/2017/137	Volvo Bus: B5TL and B8R	Exhaust emission criteria is not met
RCOMP/2017/003	Mann & Hummel: WK 939/14 x	Filter may leak
RM/2017/004	Honda Motorcycles: GI 1800A Goldwing	Airbag may fail to deploy correctly
RM/2017/012	Piaggio: MP3 Yourbon 300	Rear brake hose may be incorrectly routed
RM/2017/013	Yamaha: MT09/A, MT09TRA* XSR900	Handlebar mountings may detach
RSPV/2017/004	Polaris: Sportsman Touring (850 SP and XP 1000)	Side panel may contact exhaust



AVRO AGM SATURDAY 1st JULY

The Jurys Inn Hinckley Island Industry related Guest speakers Full Details and weekend package information in the next Issue
 Including Business seminar Gala Dinner

Call us today on
01788 572850

www.avrouk.com
sara@avrouk.com

AVRO promotes from within

AVRO is pleased to announce Sara Needham as its new General Manager. Sara has been with AVRO since leaving school in 1993, she will be in charge of member services and taking projects forward on behalf of the National Council. Eilis Crean, member of the National Council and former President said

“This is a great honour in our 40th Anniversary year to promote from within, also acknowledging Sara’s hard work and dedication to the industry. It also opens a new positive future for AVRO in promoting its members within the motor industry.”

Stay safe online

HMRC customers are strongly advised to look out for a new phishing scam. If you get an email with the subject, “Your 2016 Tax Report”, with an attachment, do not open it.

Please forward it to phishing@hmrc.gsi.gov.uk and then delete it.

For more advice, please visit GOV. UK and search “phishing”.



HM Revenue
& Customs



AVRO AGM SATURDAY 1st JULY

• The Jurys Inn Hinckley Island

• Industry related Guest speakers

• Full Details and weekend package information in the next Issue

• Including Business seminar

• Gala Dinner

Call us today on
01788 572850

www.avrouk.com

sara@avrouk.com



*Association of Vehicle Recovery
Operators*

1 Bath Street
Rugby
Warwickshire
CV21 3QH

Phone: 01788 572850
Fax: 01788 567320
E-mail: sara@avrouk.com



Join Backhouse Jones as we host a Counter Terrorism Awareness seminar in conjunction with police counter-terrorism specialists.

Date: Thursday 1 June 2017

Time: 09:00 – 12:30

Where: Lower Hall
Emmanuel Centre
Marsham Street
Westminster
SW1P 3DW

Cost: Free

How to book:

To book your place*, please contact
chloe.west@backhouses.co.uk

*pre booking essential.

Protecting your
BACK

BACKHOUSE
JONES

Tel: +44 (0) 1254 828 300
www.backhousejones.co.uk